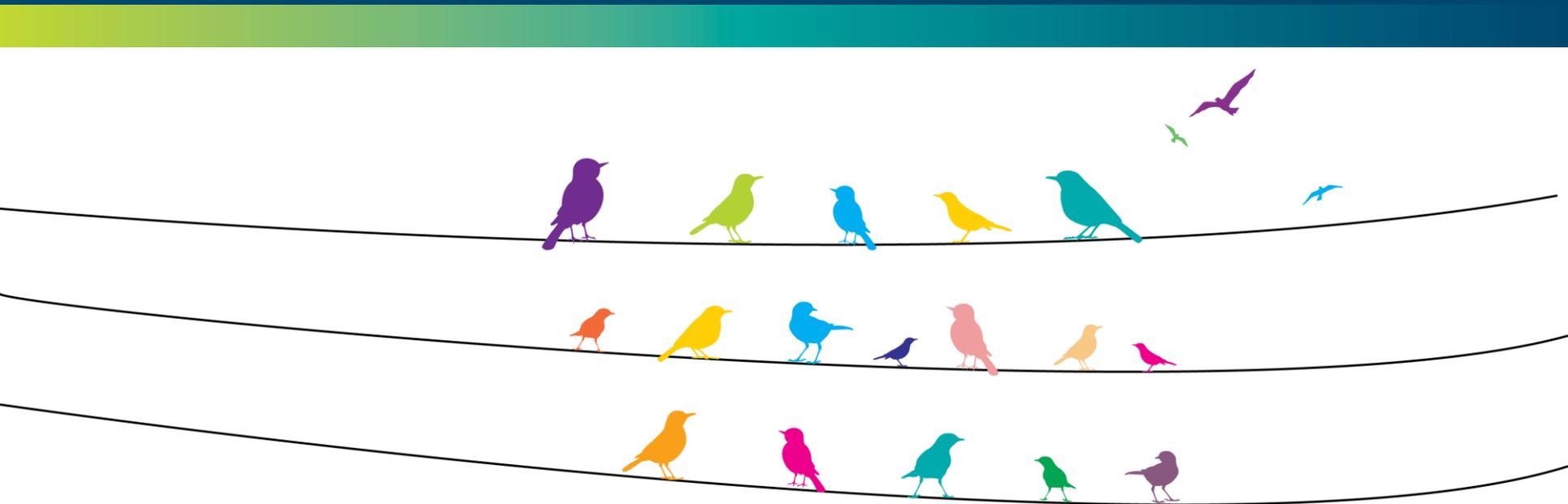


It takes a community to build a nest

How the service system can help fledgling families

Claire Ralfs Ph.D CEO - RASA





I acknowledge the Kurna elders past and present, and I wish to express my commitment to support the next generation of Kurna and Aboriginal elders thrive. I will also take every opportunity to learn from their ancient wisdom .



Building an integrated service community

Too often, fledgling and vulnerable families are confronted with service chaos

- Service silos and incompatible service responses
- Wrong dosage - too little or too much service
- Lack of coordination - services not sequenced appropriately
- Intimidating service procedures





A practical approach to improving the wellbeing of children and families

The Nest

Loved & Safe

Healthy

Material Basics

Learning

Participating

Positive Sense of Identity & Culture



Australian Research Alliance for Children & Youth



A Common Approach

Relationships Australia.
SOUTH AUSTRALIA

“Start somewhere – it will lead everywhere”

- Nigel Richardson CBE, Child Friendly Leeds

Frameworks

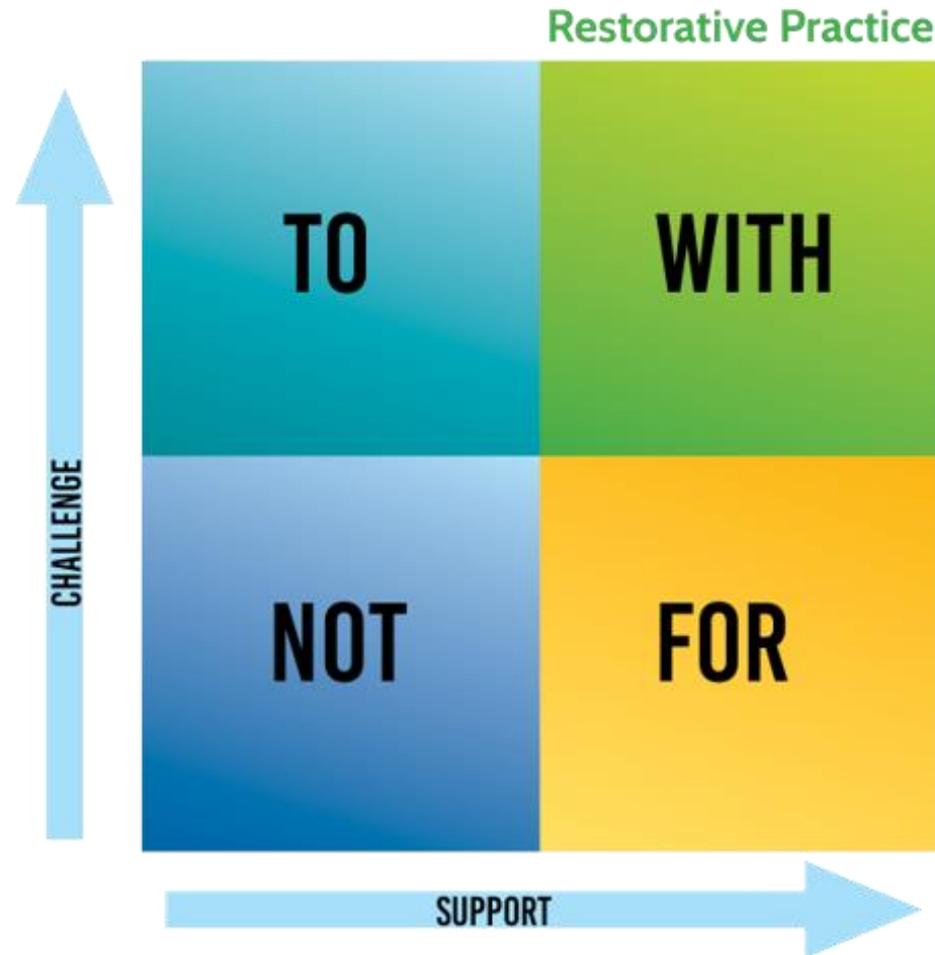
- Holistic
- Developmental safety for children
- Family safety
- Restorative practice
- Collective impact and partnerships
- Cultural fitness
- Research and evaluation
- Results based accountability

Implementation

- Universal holistic screening – DOORS
- Data sharing
- Data evaluation
- Time and effort devoted to partnerships – high challenge/high support
- Time and effort devoted to reviewing outcomes

Restorative Practice – High challenge, high support

Doing with, not to or for



Universal Holistic Screening

Family DOORS (Detection Of Overall Risk Screen)

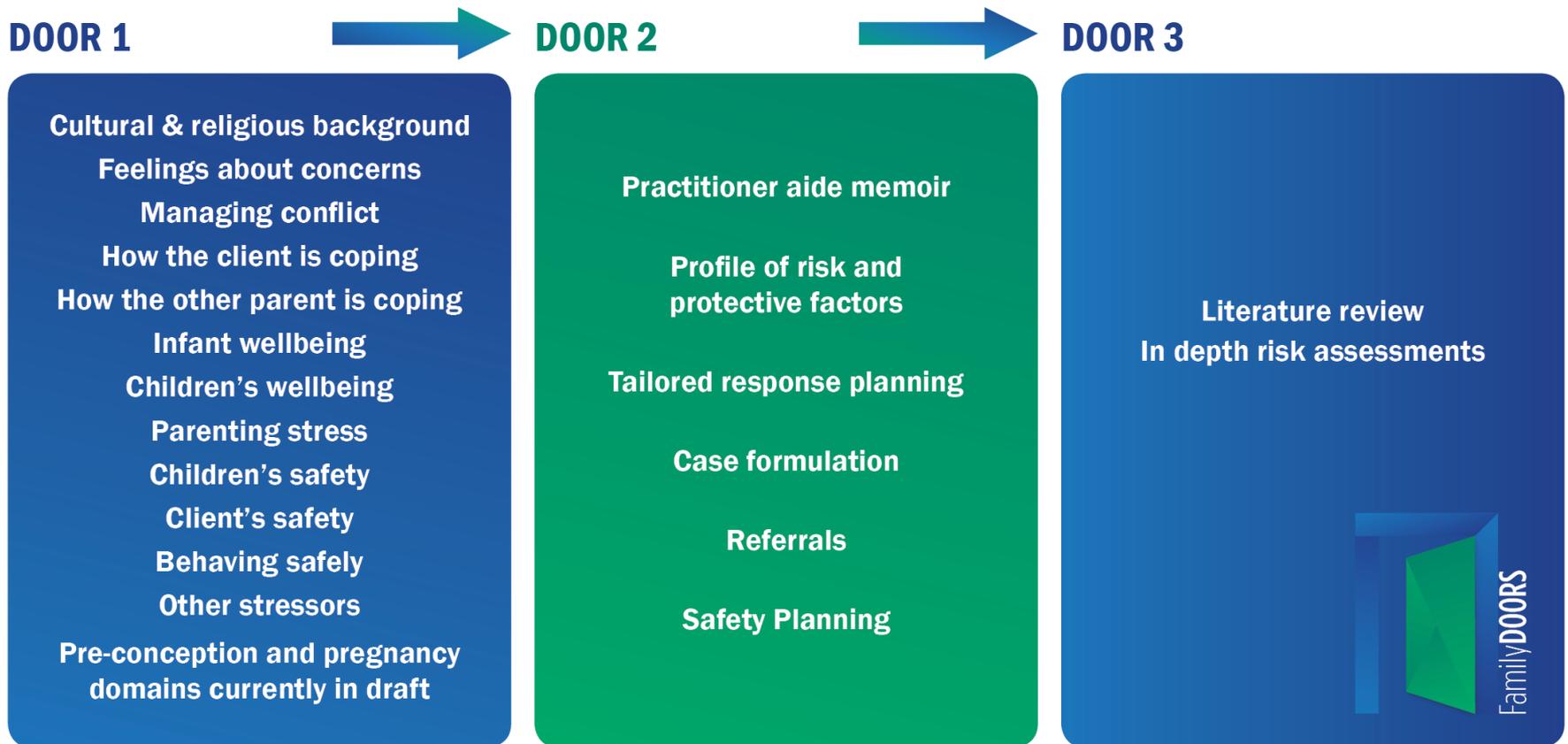


Prof. Jennifer McIntosh Ph.D.
Professor of Attachment Studies
Centre for Social and Early Emotional Development
Deakin University



Universal Holistic Screening

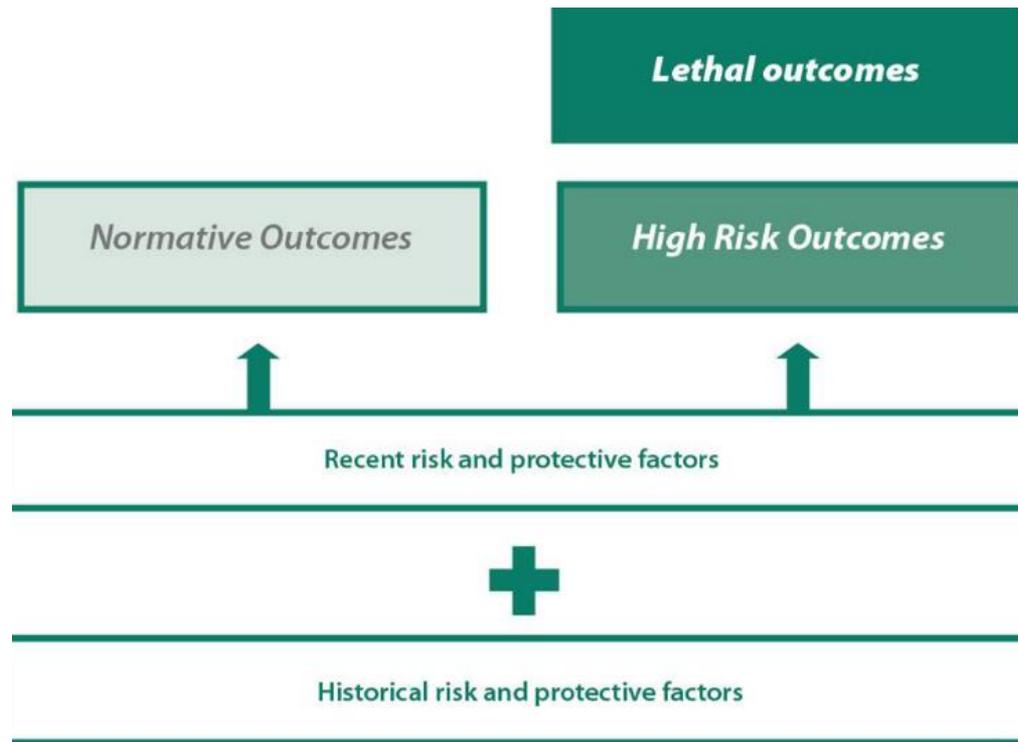
Family DOORS (Detection Of Overall Risk Screen)



DOORS has a developmental lens, screens for perpetration and victimisation as well as mental health

Universal Holistic Screening

Family DOORS (Detection Of Overall Risk Screen)

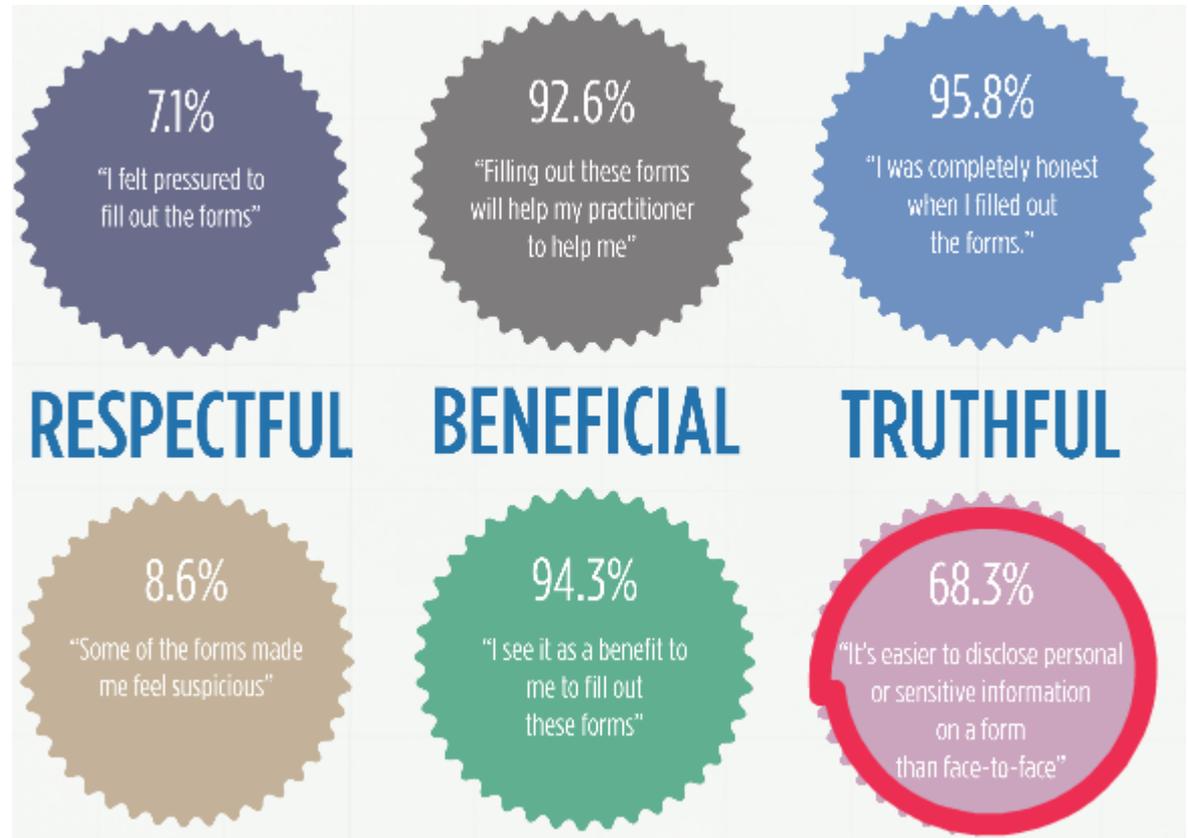


Universal Holistic Screening

What have we learnt?

Client experience
of universal
screening

Anonymous client
survey with 134
'just screened'
clients.



Universal Holistic Screening

What have we learnt?



Anonymous survey of 263-269
RASA post-separation parents

Parents typically

- Want proactive support
- Expect information sharing

They expect more than silos

Universal Holistic Screening

What have we learnt?

DOORS Risk Profiles | Parenting Concerns



28.3%

Sometimes/often harsh
in parenting

50.3%

Sometimes/often harsh
in parenting

Professional is concerned
about child

19.7% (<5 years)
33.4% (>=5years)

Professional is concerned
about child

15.3% (<5 years)
33.9% (>=5years)



Parents wanting children's
or parenting services

Key Message

We must keep a focus
on children -
especially when parents use
services to talk about
themselves (because risks
are as high or higher)



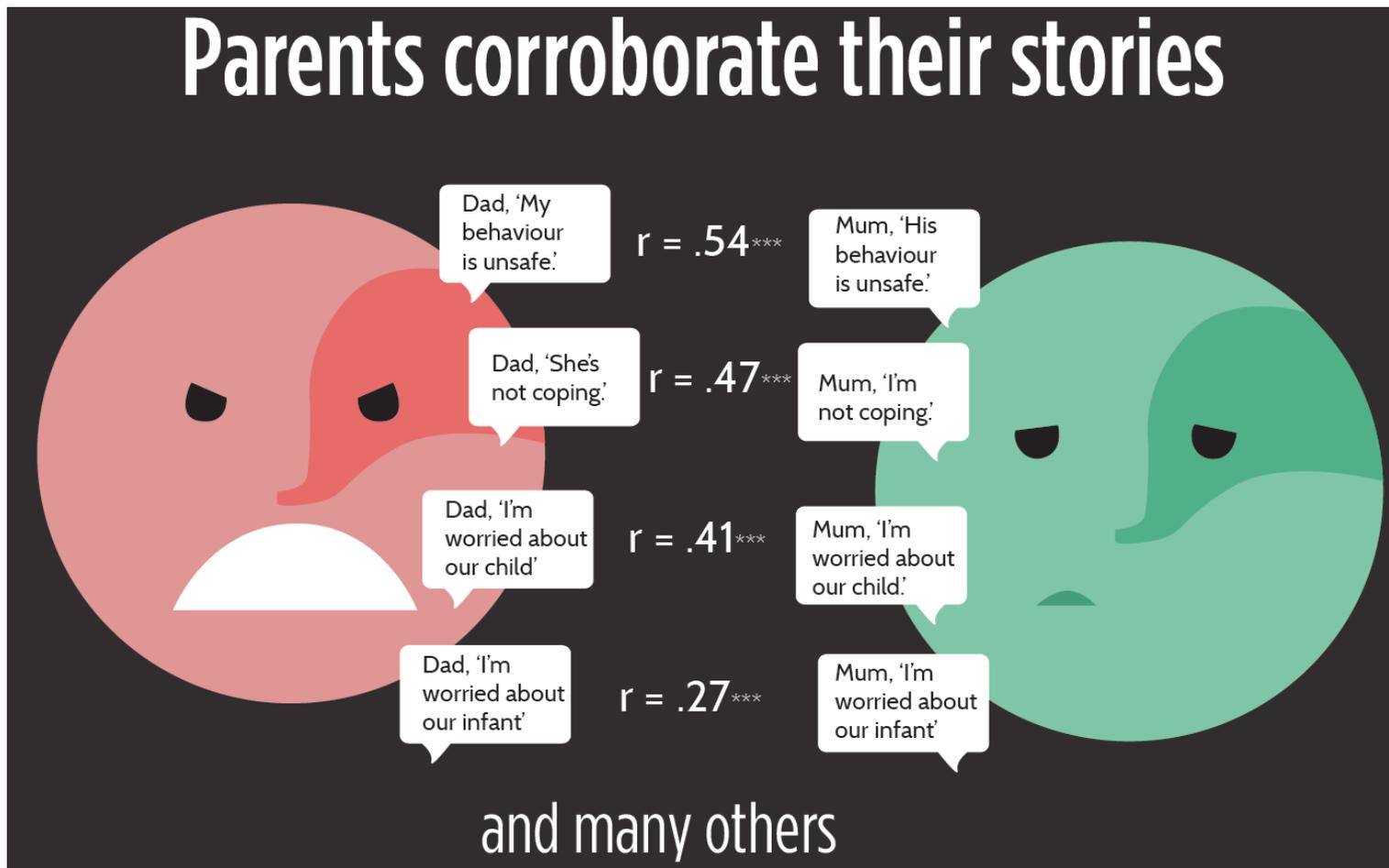
Parents wanting couples or
general services

N=309; 405

Universal Holistic Screening

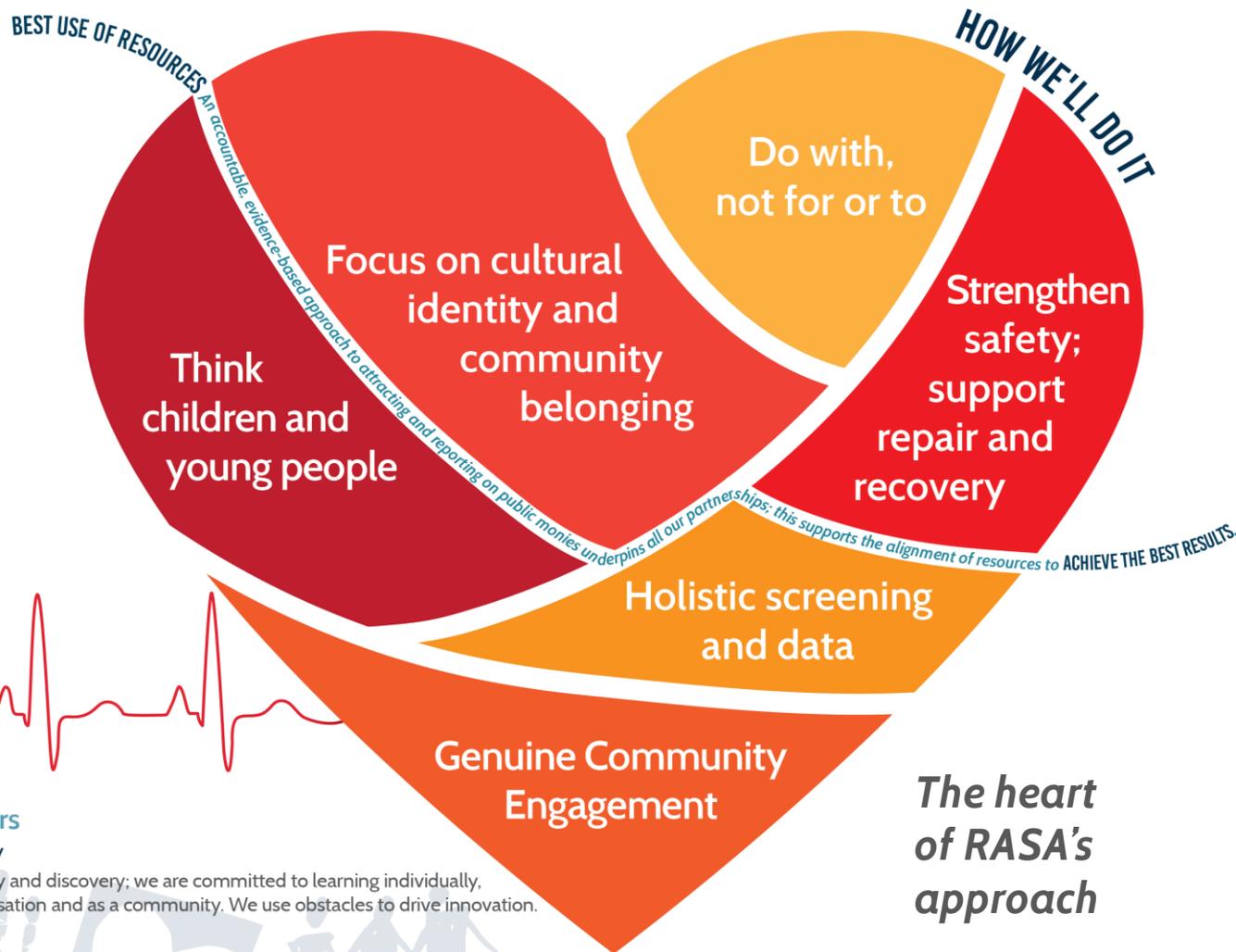
What have we learnt?

Parents corroborate their stories



Fledgling families need support

Stronger, wiser, kinder services



OUR PULSE

Three Behaviours

Curiosity and creativity

We are open to enquiry and discovery; we are committed to learning individually, as a team, as an organisation and as a community. We use obstacles to drive innovation.

Do our bit well

We are realistic, practical, simple but not simplistic. We recognise that clients change their lives; we at best inspire, enable and support change. We build partnerships with other services and we recognise our limits.

Walk together in harmony (Uncle Lewis reference)

We listen respectfully to different perspectives and we are open to influence. The spirit of working in harmony is about generosity and humility and respect for the differences we each bring to our partnerships.

The heart of RASA's approach

Thank you

References

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Wells, Y., Lee, J., Li, X., Tan, E. S., & McIntosh, J. E. (2018). Re-examination of the Family Law Detection of Overall Risk Screen (FL-DOORS): Establishing fitness for purpose. *Psychological Assessment*, 30(8), 1121-1126



More information on DOORS via: familydoors.com/

The screenshot shows the homepage of the Family DOORS website. At the top left is the logo, which consists of a stylized blue and green 'D' shape with the text 'familyDOORS' to its right. To the right of the logo is the text 'Detection Of Overall Risk Screen (DOORS)' and a search bar with the placeholder text 'Quick Search...'. Below this is a dark green navigation bar with white text for 'Home', 'About', 'Training', 'Tools', 'Research', 'Latest News', 'Register', and 'Contact Us'. A white button with green text 'DOORS App Login' is positioned on the right side of the navigation bar. The main content area features six large, square images arranged in a 2x3 grid. Each image has a green semi-transparent bar at the bottom with white text. The images and their corresponding text are: 1. A person's hands typing on a laptop keyboard, with the text 'Register for the DOORS App'. 2. A person holding a smartphone, with the text 'Online Training'. 3. A close-up of a smiling child's face, with the text 'View DOORS Products'. 4. Two children sitting at a table, one writing, with the text 'FAQ's'. 5. A yellow school bus, with the text 'About'. 6. A woman sitting on the floor talking to a young child, with the text 'Contact Us'.